

Terms and Conditions for booking Oyam Campsite pitches

- 1) The minimum booking period is for a 1-week stay.
- 2) Payment of all fees and taxes must be made in full on the day of arrival after seeing the pitch. No full or partial reimbursement will be made for an early departure or a late arrival.
- 3) The rates indicated are guaranteed until December, 31st 2018.

The campsite reserves the right to change the prices at any time after the date indicated.

Stays will be invoiced on the basis of the rates in effect on the day of booking, subject to availability. It is recommended to check the applicable rates by contacting directly the campsite.

- 4) Bookings become final only upon payment of a €100 deposit + a €20 reservation fee and once the Campsite's Booking Office has sent out written confirmation. Bookings are non-transferable.
- 5) Cancellation : you must write to the Oyam Main Office no less than 30 days before your scheduled date of arrival to explain the reason for your request for cancellation. Your deposit will then be refunded minus the booking fee and the service charges for returning the funds.
- 6) Late arrivals : if a renter fails to inform Oyam's Main Office of an anticipated delay in arrival, the booking will automatically be cancelled and camping pitch will become available until 10:00 am the day after it was due to be occupied by the renter and the total amount for the rental will have to be paid.
- 7) Oyam Management reserves the right to end processing bookings without notice when demand is too high. It alone is able to judge whether reservations can be processed or refused and is not required to justify its decisions.
- 8) Legal Contests : The English version is a translation as faithful as possible of the French version. However, in case of dispute only the French version will prevail. In case of dispute and having seized the "customer" service of the campsite. Every customer of the campsite has the possibility of seizing a « mediator » in a deadlines of one year from the date of written complaint, by register mail.

The address and phone number of the mediator the customer can seize, are the following ones:
Medicys 73 boulevard of Clichy 75009 Paris/Phones: 01 49 70 15 93

- 9) Tourist Tax: €0.66 per diem per person aged 18 years and up.