



# Oyam and La Résidence Rental Terms and Conditions

## 1) Availabilities :

Contact us by telephone to find out about rental periods.

## 2) Rates:

The rates indicated are guaranteed until December, 31<sup>st</sup> 2019.

The campsite reserves the right to change the prices at any time after the date indicated.

Offers and promotions are not retroactive and cannot be combined with each other.

Stays will be invoiced on the basis of the rates in effect on the day of booking, subject to availability. It is recommended to check the applicable rates by contacting directly the campsite.

## 3) Booking become final :

Once your contrat and the 25% deposit for the entire stay has been received and once the Campsite's Booking Office has sent out written confirmation. Booking are non-transferable.

## 4) Payment :

The balance of the rental fee must be paid in full no later than 30 calendar days prior to your scheduled arrival for the campsite. Past this date, if payment remains outstanding, Oyam Management reserves the right to cancel the booking and require the payment of the balance due.

Bookings made less than 30 days prior to arrival must be paid in full at the time of the reservation.

On the day of arrival, a €200 security deposit and a €70 cleaning deposit will be required for campsite accommodation, and a €300 security deposit and a €80 cleaning deposit will be required for La Résidence self-catering flats. The security deposit will be returned the day you leave minus any deductions for necessary repairs of any damage caused to the property under your responsibility. A €70 cleaning fee for campsite accommodations and an €80 cleaning fee for the apartments may be applied if a rental property is left improperly cleaned.

Extra rentals on request :

Bed linen : €10 per bed.

Baby accessories ( bed, chair and bath) : €4,50 per night.



### **5) Cancellation:**

You have a 10-day retraction period beginning the day of receipt of your demand. Beyond the 10-day retraction period, only contacts with cancellation insurance will be able to claim a reimbursement. In all other cases, the remaining balance for the rental must be paid in full by the agreed date prior to your arrival.

#### **Cancellation insurance:**

A €2 (€3 for the residence) per day fee must be paid in full when booking. This sum is in addition to the deposit and covers all persons mentioned on the booking form. To be applicable, a booking cancellation must be sent by registered letter no later than three days following the event causing the cancellation.

The list of valid reasons/events for cancellation follows hereafter. Any request for a cancellation must be accompanied with exact information and incontestable supporting documents.

The cancellation insurance provides for reimbursement of the rental fee when the cancellation occurs between the date of the booking and the scheduled arrival date due to an unforeseen event. This provision excludes reimbursement of the cancellation insurance fee.

#### **Valid cancellation:**

- Death, serious bodily injury or illness of either the renter, any person booked to share the accommodations, the renter's spouse, parents, offspring or siblings.
- Loss of employment for the renter or the renter's spouse.
- Employer relocating the renter to a new address.
- Extensive damage to the renter's home from fire, flooding, natural disaster, vandalism or other criminally caused damaged.

The cancellation insurance ceases to be in effect on the first day of the scheduled rental and cannot be applied to any portion of the booking period during the renter's stay. No full or partial reimbursement can be claimed.

### **6) Late arrival:**

If a renter fails to inform Oyam's Main Office of an anticipated delay in arrival, the rental property will become available until 10:00 am the day after it was due to be occupied by the renter and the total amount for the rental will have to be paid.

### **7) Tourist Tax:**

The State imposes a €0,66 per diem tourist tax on all occupants aged 18 and up in mobile homes, cabins, canvas bungalows and lodge tents. The State imposes a €1,30 per diem tourist tax on all occupants aged 18 and up in self-catering flats.

### **8) Number of occupants per accommodation:**

Each property has a maximum number of allowed occupants which, in no case, may be exceeded.

### **9) Pets :**

Pets vaccinated, tattooed or identified with implanted microchips are now admitted, except dangerous attack and certain guard dogs (categories 1 and 2 under French law) in all La Résidence and Campsite accommodation. They must be kept on a leash at all times. It is strictly forbidden to leave animals alone even if they are locked up or left inside your lodging.

Never leave an animal in a closes vehicle.



**10) Oyam Bracelet:**

All occupants are required to wear the bracelet at all times while on the property.

**11) Rules and Regulations:**

All occupants must respect the establishment's rules and regulations.

**12) Legal Contests:**

The English version is a translation as faithful as possible of the French version. However, in case of dispute only the French version will prevail. In case of dispute and having seized the "customer" service of the campsite. Every customer of the campsite has the possibility of seizing a « mediator » in a deadlines of one year from the date of written complaint, by register mail.

The address and phone number of the mediator the customer can seize, are the following ones:

Medicys 73 boulevard of Clichy 75009 Paris/Phones: 01 49 70 15 93